

SAFETY CONNECTOR RESOURCES

Virginia Resources

Area Agency on Aging (AAA) Planning and Service Areas

Find your local Area Agency on Aging (AAA) to access a range of services for all older adults.

- Website: www.vda.virginia.gov/aaamap.htm

Adult Protective Services

To report suspected adult abuse, neglect, or exploitation, call the 24-hour hotline.

- Toll-free APS hotline: (888) 832-3858.
- Website: www.dars.virginia.gov/aps/AdultProtServ.htm

Virginia Lawyer Referral Service

Access low-cost consultation (\$35 for 30 minutes) with practicing members of the Virginia State Bar.

- Metro Richmond: (804) 775-0808
- Toll-free Statewide: (800) 552-7977
- Website: <https://vlrs.community.lawyer/>

Office of the State Long Term Care Ombudsman

Advocacy, information, and assistance for older adults receiving long term care services.

- Toll-free number: (800) 552-5019
- Website: www.elderrights.virginia.gov/

Mental Health America Virginia

Peer recovery specialists available to listen and offer non-judgmental support and resources for mental wellness.

- Toll-free warm line: 1-866-400-6428
- English Services: Mon- Fri 9am-9pm | Sat-Sun and Holidays 5-9pm
- Spanish Services: Fri-Sat 5-9pm
- Text or Chat Services: 5-9pm Wed-Sat
- Website: <https://mentalhealthvirginia.org/get-help/warm-line/>



National Resources

National Elder Fraud Hotline

A free resource created by the U.S. Department of Justice (DOJ), Office for Victims of Crime for people to report fraud against anyone age 60 or older.

- Toll-free: 1-833-372-8311 10 a.m. - 6 p.m. ET Monday - Friday
- Website: <https://ovc.ojp.gov/program/elder-fraud-abuse/national-elder-fraud-hotline>

The Directory of Crime Victim Services

Helps users locate victim services in the United States and other countries.

- Toll-free number: 800-851-3420 or 202-836-6998 (TTY 301-240-6310)
- Website: www.ovc.ojp.gov/directory-crime-victim-services/

Emergency Resources

- 988: [Suicide & Crisis Lifeline](#) | 911: [Emergency Dispatch](#)